

DOUNBY SURGERY/EVIE BRANCH SURGERY

Patient Participation Group (PPG) Meeting

Tuesday 5th September 2017

Present: Lorraine Flett
Pat Shields
Erlend Nicolson
Hilary Morrell

Keith Johnson
Liz Kennedy
Gerd Peters (Guest)
Madeline Cassidy (Medical Student)

Apologies: Lynn Runciman
Annabel Eltome

Sarah Eaton
Dr Jonathan Kirk

1. Matters Arising

- **Community defibrillators** – No update from Alan Manzie (Birsay Community Development Officer). The group are still supportive of this initiative assuming that adequate training and support would be provided.

2. Scottish Health Council

Gerd Peters is the local officer and he attended the meeting to explain about the role of the Scottish Health Council. The Scottish Health Council is a committee of Healthcare Improvement Scotland and has a local office in each NHS board area. It supports public engagement for health and social care and Gerd shared leaflets about 'Our Voice'. Further information is available via the Scottish Health Council website;

<http://www.scottishhealthcouncil.org/home.aspx>

Gerd also spoke about the support and links that the Scottish Health Council can help provide to Patient Participation Groups.

Other topics were then discussed such as the Patient and Public Reference Group's involvement with the development of the new hospital and potential problems with transport links to the hospital.

Gerd discussed the recent review of the Patient Charter, realistic medicine and the increasing use of technology in the health service.

Pat let the group know about a meeting organised by Voluntary Action Orkney on the 15th of September, this is a new Health and Social Care special interest group. This first meeting will look at health and social care integration. Pat plans to attend if any group members have comments or questions for her to put forward.

3. Flu Vaccine Clinic

Lorraine told the group that there is still uncertainty as to when the vaccines will arrive this year.

The group were asked for feedback about the organisation of the flu vaccine clinics. Members prefer to have a staff member in the waiting area to coordinate things – Lorraine will try to arrange this, some group members also offered to assist if required.

Previous posters and clinic times were discussed, members were happy to continue with similar arrangements to previous years.

4. Fundraising

Erlend suggested that details of items purchased from the patient fund should be shared more readily with the patients. It was agreed that future purchases could be promoted on a board in the waiting room. This would also raise awareness of the fund.

5. Date and time of next meeting

The next meeting will be held on Tuesday 14th November at 11.30am.