

DOUNBY SURGERY/EVIE BRANCH SURGERY

Patient Participation Group (PPG) Meeting

Tuesday 26th March 2019

Present: Lorraine Flett
Pat Shields
Hilary Morrell
Dr Jack Cunningham
Annabel Eltome
Christine Northage
Lynn Runciman
Dr Huw Thomas

Apologies: None

1. Welcome

Lorraine welcomed everyone to the meeting and Jack introduced himself to the group. He is a GP trainee and has been at the practice since February and will be based in Dounby until August 2020.

Lorraine informed that group that three members had resigned since the last meeting, these were for unconnected reasons.

2. Matters Arising

- **Online Appointment Booking** – This has been going really well and being used by patients daily to book appointments. Information is available in the surgery and on the website. This is currently just for routine GP appointments. Online services may be further developed to incorporate ordering repeat prescriptions.
- **Quiz Night**
There will not be a quiz night this year as the patient fund has a healthy balance. The practice has recently purchased a portable ECG machine and a 24 hour BP monitor using the fund. It was suggested that the PPG could review the items the practice would like to purchase using this fund.

3. Bike

The practice has received a donation of a restored 1920's bike that was used by the nurse in Finstown. The group viewed the bike and agreed that the patient fund should be used to arrange for the bike to be displayed within the surgery.

4. Evie Surgery

The surgery is to close on the 29th March as the building is not fit for purpose. Dr Thomas explained more about how NHS Orkney had reached this decision.

Group members expressed concern that they had not been informed about the closure of Evie Surgery before it was announced on Radio Orkney, Dr Thomas apologised to the PPG for this.

5. Practice Update

- A new practice nurse, Megan Hourston, will be joining the team at the beginning of April. She will also be trained to carry out phototherapy treatment.
- 2 Reception staff, Dawn and Angela will be leaving at the end of March.
- Dr Jonathan Kirk will also be leaving the practice in April and returning to the Borders.

6. AOCB

- **Period Poverty** – Pat shared information with the group about period poverty and how people on low incomes can be unable to afford to purchase sanitary products. Dr Thomas agreed that this was something that the practice could raise awareness of and possibly provide products in the surgery toilets. This will be discussed further with the practice team.

7. Date and time of next meeting

The next meeting will be on Tuesday 21st May at 11.30am