DOUNBY SURGERY

Patient Participation Group (PPG) Meeting

Tuesday 22nd March 2022

Present: Lorraine Flett   Lynn Runciman
               Annabel Eltome   Dr MimiThomas
               Christine Northage   Kirsteen Hine
               Hilary Morrell   Dr Huw Thomas
               Linsey Drever

Apologies: None

1. **Welcome**
   Lorraine welcomed everyone to the meeting, Dr Thomas joined at 11.40am.

2. **Apologies**
   No apologies had been received

3. **Matters Arising**
   No progress has been made with the installation of a new telephone sytem for the practice.

4. **Community Link Practitioner**
   Linsey Drever, the practice's new Community Link Practitioner was introduced to the group. She described her role within the practice team and the way that she can support the clinical team by helping patients with their non-medical problems. This may include signposting patients onto other services to help with issues such as loneliness or financial hardship. Linsey splits her time over 5 different GP practices. Any member of the surgery clinical team can submit a referral on behalf of a patient to Linsey.

5. **Practice Update**
   - A recent car accident has caused damage to the wall in the admin area of the surgery. Nobody was injured in the incident. An area of admin is closed off and the practice is unsure when repair work will be undertaken. The practice has been considering how they can best use this space in the future.

- Dr Aneta Filipek will be joining the practice as a GP Partner from late June.

6. Chronic Pain questionnaire

Dr Palmer is looking to improve the annual chronic pain questionnaire and improve system for following patients up after they have completed it. Group members offered to help review questionnaire and ensure ease of use for patients.

7. Any other business

Practice to go ahead and purchase a light box snellen chart using money from the patient fund.

8. Date and time of next meeting

The next meeting will be held on Tuesday 24th May at 11.30am.